



Ingersoll Rand Industrial Technologies  
800-B Beaty Street  
Davidson, NC 28036  
USA

March 25th, 2011

RECALL # 20110803

## **IMPORTANT SAFETY NOTICE**

**CLK Series Hoist**

### **PRODUCT RECALL**

To Our Valued Customer:

Ingersoll Rand is requesting that **CLK Series hoists with serial numbers SPHXXX-0501-10 to SPHXXX-0211-11 and KTHXXX-0501-10 to KTHXXX-0211-11 be removed from service immediately.** The top hook assembly on hoists manufactured between May 1st, 2010 (**Ex. SPHXXX-0501-10**) and February 11, 2011 (**Ex. KTHXXX-0211-11**) has been determined to have a potential defect. There is the possibility for severe wear between the top hook and the hook block. A repair kit for the hoist has been developed which will allow the hoist to be put back into service without the functionality of the top hook being able to rotate 360 degrees. The repair kit will require the hook to be fixed at one of the four positions, in 90 degree increments.

**If you are in possession of a CLK Series Hoist, please call the Ingersoll Rand toll free number at 1-888-200-3601 for instructions on how to return your CLK Series Hoist to a certified Ingersoll Rand Service Center for repair and recertification.**

Once the hoist has been repaired, an 'R' will be permanently stamped on the data plate at the end of the serial number. For example, SPHXXX-MMDD-YR or KTHXXX-MMDDYY-11R, where XXX can be any combination of numbers and MMDD-YY is the month (MM), day (DD) and year (YY) that the hoist was built. **If you have a hoist with an "R" stamped at the end of the serial number, no action is required since the product has already been repaired.**

It is imperative we obtain your immediate response to this request; if the top hook assembly malfunctions, there is potential in certain instances for the hoist to fall which could result in serious injury, death or property damage.

We at Ingersoll Rand set high standards for the products we sell and are voluntarily taking this action to ensure that those standards of quality, safety, and reliability continue to be met. We apologize for any inconvenience this may cause you and thank you in advance for your cooperation and assistance.

Sincerely,

A handwritten signature in black ink, appearing to read 'T. Adams', written over a white background.

Terry Adams  
Vice President, Technical Support