Ingersoll Rand Industrial Technologies
800-B Beaty Street
Davidson, NC 28036
USA

July 15, 2010

RECALL # 20102906

IMPORTANT SAFETY NOTICE

Ingersoll Rand 3/8" and 1/2" Composite Impact Tool

PRODUCT RECALL

To Our Valued Customer:

Ingersoll Rand is voluntarily recalling a limited number of 3/8" and 1/2" Composite Impact Tools with serial numbers **A10D190001 to A10D319999** or **A10E010001 to A10E319999** or **SP10D190001 to SP10D319999** or **SP10E010001 to SP10E319999**. Tools manufactured between **April 19th (Ex. A10D19) and May 31, 2010 (Ex. A10E31)** may have a weak tilt valve in the inlet bushing assembly. If this tilt valve malfunctions during operation, there is potential for the tool to run immediately after air has been applied to the tool, without the trigger being actuated, which could result in injury or property damage. To stop a running tool, turn off the air supply at the source then remove the air hose from the tool. **Ingersoll Rand is requesting that you stop using this product immediately and return it to your Ingersoll Rand Service Center for repair. Visit http://www.ingersollrandproducts.com to locate the Service Center nearest to you.**

Tools affected include the models listed in Tables 1 and 2 below with the serial numbers listed above. Figure 1 shows the location of the model number and the serial number:

Table 1: Affected 1/2" impact tool models and kits containing affected models

2135PTIMAX	2135QPTIMAX	2135QTI-2MAX	2135QTIMAX	2135QTIMAX-D	2135QTIMAX-DK
2135TI-2MAX	2135TIMAX	2135TIMAX-CS	2135TIMAXKB	2135TIMAXKC	2135XP
2135QI					

Table 2: Affected 3/8" impact tool models and kits containing affected models

2115PTIMAX	2115QTIMAX	2115TIMAX	2115TIMAX LS	2125PTIMAX	2125QTIMAX
2115QI	2115XP	2125QI	SP-1	SP-3	SP-5
SP-8					

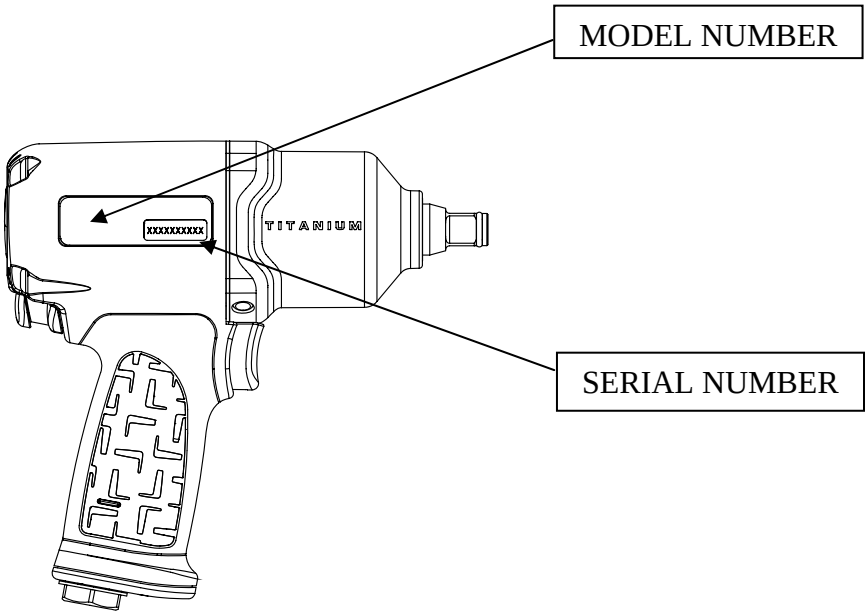

Figure 1: Location of model and serial number.

It is imperative we obtain your immediate response to this request; failure to do so could result in personal injury or property damage. If you have any questions regarding this action please contact Ingersoll-Rand at the following toll free number: 1-800-866-5457. Choose option #6 (for Recall), or by email at recall@irco.com and reference RECALL # 20102906.

We at Ingersoll-Rand set high standards for the products we sell and are voluntarily taking this action to ensure that those standards of quality, safety, and reliability continue to be met. We apologize for any inconvenience this may cause you and thank you in advance for your cooperation and assistance.

Sincerely,

Terry Adams
Director, Technical Services & Reliability